



FOR IMMEDIATE RELEASE

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FOR ADDITIONAL INFORMATION

Tom Cuddy

NIPSCO Communications

219-647-6556

NIPSCO CONTRIBUTES \$28,000 TO NON-PROFITS ON BEHALF OF ITS COMMUNITY ADVISORY PANELS

MERRILLVILLE, Ind. – Since 2004, Northern Indiana Public Service Company (NIPSCO) has contributed \$28,000 to more than 130 non-profit organizations on behalf of its community advisory panels (CAPs).

For each meeting a CAP member attends, NIPSCO donates \$50 to that CAP member's charity of choice. NIPSCO has six CAPs throughout its service area – comprised of 176 customers – that meet three times per year to provide the company with input and feedback on customer service policies and communications.

“The community advisory panels have done an outstanding job and what better way to recognize their service than to provide a donation, in their name, toward a charity of their choice,” said NIPSCO President Mark Maassel. “Each member plays an important role in helping us enhance customer service and meet our commitment of providing our customers with safe and reliable service.”

Most recently, NIPSCO's CAPs provided the company with input on a customer survey, which was rolled out to gather input from customers on the service NIPSCO provides, as well as how the company communicates to customers. Other important input provided by members of the CAP includes the redesign and new look of NIPSCO's new monthly bills, as well as print and broadcast advertisements educating customers how to use energy wisely and safely.

NIPSCO, with headquarters in Merrillville, Ind., is one of the 10 energy distribution companies of NiSource Inc. (NYSE: NI). With over 712,000 natural gas customers and 445,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.7 million natural gas and electric customers primarily in nine states. More information about NIPSCO is available at www.nipSCO.com.

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