



FOR IMMEDIATE RELEASE

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FOR ADDITIONAL INFORMATION

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NIPSCO URGES CUSTOMERS TO BE AWARE OF UTILITY IMPERSONATORS DURING FLOOD CLEANUP

MERRILLVILLE, Ind. – As flood repairs continue throughout Lake County, Northern Indiana Public Service Company (NIPSCO) urges all customers to be aware of any impersonators who identify themselves as employees of NIPSCO and seek to enter a home.

“The safety of our customers and employees is our number one priority,” said Colleen Reilly, Director of Communications & Public Affairs for NIPSCO. “All NIPSCO employees are required to carry and display a company identification card and customers should always request to see company identification before allowing any NIPSCO employee into their home.”

In addition to the company identification card, the company’s logo is displayed on the outside of NIPSCO-owned vehicles. Company identification cards also include the NIPSCO logo, as well as the employee’s photograph, name and employee number.

Other helpful tips include:

- Always ask for identification, which all NIPSCO employees carry
- Report all suspicious individuals to the police immediately
- Contact NIPSCO at 1-800-4-NIPSCO (464-7726) to verify the employee
- Use reputable companies or licensed and bonded persons to perform repair work

NIPSCO, with headquarters in Merrillville, Ind., is one of the 10 energy distribution companies of NiSource Inc. (NYSE: NI). With over 712,000 natural gas customers and 445,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.8 million natural gas and electric customers primarily in nine states. More information about NIPSCO is available at www.nipsco.com.

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