

NEWS



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FOR ADDITIONAL INFORMATION
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POWER RESTORATION EFFORTS NOW COMPLETE *NIPSCO Thanks Customers for Patience*

MERRILLVILLE, Ind. – Following the severe storm that swept across northern Indiana early last week, power was restored to all remaining NIPSCO customers by early Sunday morning. Over the course of the week, a total of 110,000 customers were without power as a result of the high winds, fallen trees, downed wires and other damage caused by the storm.

More than 400 field employees, consisting of NIPSCO crews and out-of-state contractors, were involved in the restoration effort, which included the replacement of nearly 200 utility poles. In addition, NIPSCO's 24-hour customer call center fielded more than 45,000 customer calls from the time the storm hit Monday evening, until the weekend.

"We would like to thank our customers for their patience and understanding during this emergency, especially any customer who was without power for multiple days," said Tim Dehring, NIPSCO senior vice president of energy delivery. "All NIPSCO employees and contractors involved in the restoration effort were focused on restoring power as quickly and as safely as possible, and we thank everyone for their commitment, including those customers who avoided downed power lines and called NIPSCO to file a report. It's important to maintain safety, especially during power restoration efforts."

NIPSCO, with headquarters in Merrillville, Ind., is one of the 10 energy distribution companies of NiSource Inc. (NYSE: NI). With over 712,000 natural gas customers and 445,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.8 million natural gas and electric customers primarily in nine states. More information about NIPSCO is available at www.nipSCO.com.

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