

NEWS



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FOR IMMEDIATE RELEASE

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FOR ADDITIONAL INFORMATION

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IMPORTANT SAFETY MESSAGES FOR NIPSCO CUSTOMERS DURING STORM RESTORATION EFFORTS

MERRILLVILLE, Ind. – As NIPSCO crews, with the help of out-of-state contractors, continue to restore power, NIPSCO offers two important safety messages to customers who remain without power as a result of Monday night's storm.

During prolonged outages, many customers use generators to power their homes until crews are able to fully restore service. It is extremely important that any customer using a generator shut off their main breaker to their home, so it is not creating an unsafe condition when NIPSCO crews arrive.

Additionally, NIPSCO reminds customers without power to check their home's weather head – the pipe where the wire from the utility pole enters the home through the electric meter box – for damage. If the weather head is damaged, a licensed electrician will need to make repairs before NIPSCO crews can restore service.

Crews are continuing to make significant progress in the restoration efforts, as they are working to restore power as quickly and as safely as possible. NIPSCO crews understand how frustrating prolonged outages can be and appreciate the customers who have expressed their thanks and appreciation for their efforts.

Additional restoration updates will be available in later announcements.

NIPSCO continues to encourage the public to stay away from downed power lines, which should be considered energized. All power outages and downed power lines should be reported to NIPSCO at 1-800-464-7726.

NIPSCO, with headquarters in Merrillville, Ind., is one of the 10 energy distribution companies of NiSource Inc. (NYSE: NI). With over 712,000 natural gas customers and 445,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.8 million natural gas and electric customers primarily in nine states. More information about NIPSCO is available at www.nipsco.com.

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