

NEWS



A NiSource Company

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Merrillville, IN 46410

FOR IMMEDIATE RELEASE

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FOR ADDITIONAL INFORMATION

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NIPSCO TO TAKE EMERGENCY CALLS ONLY BEGINNING FRIDAY EVENING THROUGH MIDNIGHT SUNDAY DURING SOFTWARE UPGRADE

MERRILLVILLE, Ind. – Northern Indiana Public Service Company's (NIPSCO) Customer Service Center will be accepting emergency calls only beginning Friday, June 29, at 8:00 p.m. CDT until Sunday, July 1, 12:00 midnight CDT while it installs software upgrades to its customer billing and information system.

NIPSCO encourages customers needing non-emergency service, such as billing information, establishing and discontinuing service and meter installations to call before or after this time period. Customers can also access customer billing and other information through the Direct Link e-services on our Web site at www.nipsco.com.

NIPSCO, with headquarters in Merrillville, Ind., is one of the 10 energy distribution companies of NiSource Inc. (NYSE: NI). With over 712,000 natural gas customers and 445,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.8 million natural gas and electric customers primarily in nine states. More information about NIPSCO is available at www.nipsco.com.

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