



FOR IMMEDIATE RELEASE

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FOR ADDITIONAL INFORMATION

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NIPSCO Urges Customers to “Call Before You Dig”

MERRILLVILLE, Ind. – Northern Indiana Public Service Company (NIPSCO) reminds customers planning a landscaping or construction project around the home to contact the Indiana “Call Before You Dig” Contact Center at 1-800-382-5544. Notification should be made at least 48 hours prior to, but no more than 20 days before, the start of excavation.

“After receiving your call, the Contact Center will notify NIPSCO and other utilities of your excavation plans. This gives us an opportunity to notify you that we have no facilities in your excavation area or to mark where underground NIPSCO lines are located on your property,” said Tim Dehring, NIPSCO Operations General Manager.

This free service can help protect customers from personal injury or property damage, and prevents interruption of natural gas and other utility services. The Indiana “Call Before You Dig” Contact Center was created to serve customers’ needs by providing a quality, one-call process that would protect the public, underground infrastructure and environment.

“It’s easy to take electricity and natural gas for granted,” added Dehring. “But these valuable resources deserve our respect and we urge our customers to call us before they dig, and use care, caution and common sense to prevent a needless accident.”

NIPSCO, with headquarters in Merrillville, Ind., is one of the 10 energy distribution companies of NiSource Inc. (NYSE: NI). With nearly 700,000 natural gas customers and 440,000 electric customers across the northern third of Indiana, NIPSCO is the largest natural gas distribution company, and the second largest electric distribution company, in the state. NiSource distribution companies serve 3.7 million natural gas and electric customers primarily in nine states. More information about NIPSCO is available at www.nipSCO.nisource.com

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